



HAPPY CHRISTMAS TO ALL OUR HOUSEHOLD CUSTOMERS

In what has been a difficult and turbulent year for everyone in our society, Greenstar is committed to keeping your costs down in 2011 by adding to your recycling options. Despite the economic difficulties, Greenstar continues to invest in the recycling industry in Ireland and create local jobs in each community where we operate. Greenstar has added additional capacity to our state of the art recycling facilities and increased our supply of Green Energy to the National Grid, producing enough renewable energy to power 40,000 homes across Ireland (circa 5% of all renewable energy in Ireland). By increasing both recycling and production

of renewable energy, Greenstar can continue to offer you the best service and value for money in the market. Additionally, because we are a recycling led company, we sustain over 850 people in direct employment across the country and many more indirect jobs from suppliers of support services across our local depots.

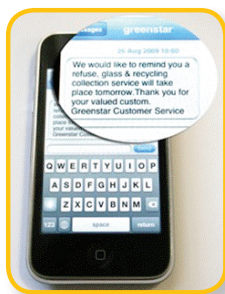
We continue to see our customers recycling more and we are always looking to add new types of materials that we can accept for recycling. Our Glass collections in Wicklow, Dun Laoghaire and Cork are hugely popular and our brown bin compost collections in Sligo and Fingal have been well received and allow you to do your bit to recycle more and we are looking at expanding our kerbside collection of textiles in 2011. This year, we have seen our Pay As You Go (pre paid cards) service reach over 10,000 customers and our total number of domestic customers is heading towards 90,000 across Ireland.

During the year, we have lobbied the Department of Environment Heritage and Local Government to phase in the proposed increases in waste levies, and to keep them to a minimum, so as not to create an additional tax burden on businesses and householders. We will keep you up to date on any changes. As ever, we love to hear from our customers with any suggestions for ways in which we can do a better job for you - let us know at info@greenstar.ie. From all of our staff, thank you for your support in 2010, and we wish you a very Happy Christmas and a Peaceful New Year.

Yours sincerely, Jerry Dempsey

FREE TEXT UPDATES

Greenstar offers a free text alert service to domestic customers to remind you the night before which bins are due for collection the next day. The free texts were a huge benefit with the disruption and service change due to the snow earlier in the year. If you haven't already availed of our FREE text message service, which we also use to advise you of Bank Holiday, Christmas and Easter collection arrangements alerts, then LoCall 1890 500 800 and tell us your mobile number.



PAY AS YOU GO

Greenstar's unique Pay As You Go Top Up card for domestic customers continues to grow and has now passed the 10,000 customer mark. The card offers an alternative payment method for customers who prefer prepay cards to post pay bills. If you would like information on our Pay As You Go service, please call us on 1890 600 900.



SKIP HIRE PROMOTION

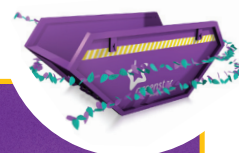
Need a skip for the Christmas? Then don't forget that as a valued Greenstar customer, you get:

10% OFF

...our huge range of skips

Plus

- Keep Your skip for 5 days
- FREE Delivery and Collection
- Delivered to you within 1 working day



Call the skip hire hotline on

LoCall 1890 600 900

and quote your domestic account number.

LoCall 1890 500 800

Opening Hours: Mon-Fri 8am - 6pm Sat 8.30am - 1pm

GREENSTAR NEWS



Household Newsletter - Christmas 2010

PROMOTE YOUR PRODUCT

In our Summer newsletter we told you about the unique Hid Bin product and hundreds of our customers have enquired about them.

Have you or your business got an interesting product that may be of interest to our 100,000 domestic customers?

If so, please contact Carol Anne Heron at carolanne.heron@greenstar.ie or 01-2947962.

OFFICIAL ENVIRONMENTAL PARTNER OF AVIVA STADIUM

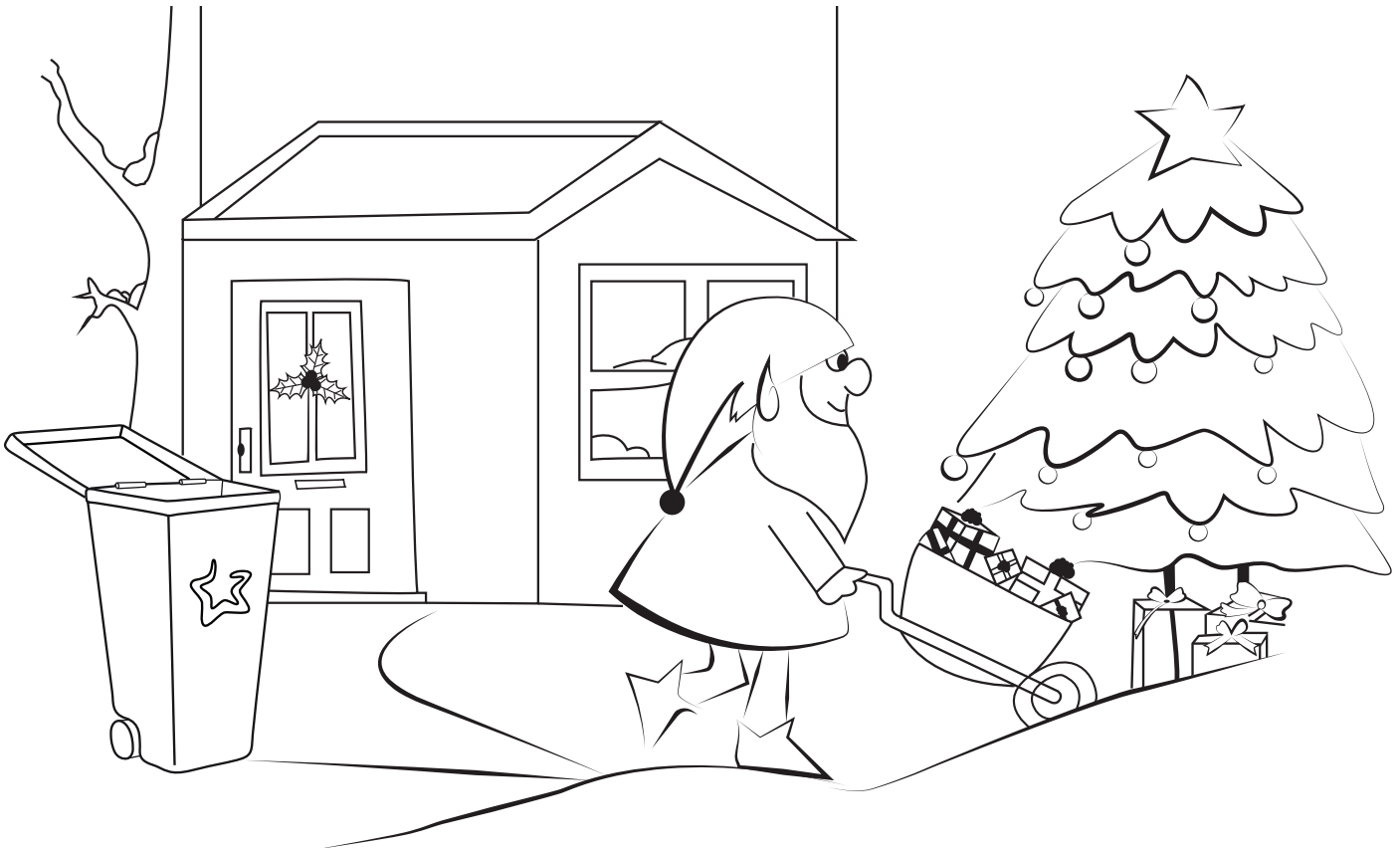
Congratulations to the 50 customers who won a pair of tickets to see the soccer World Cup Final at the new Aviva Stadium.



Since its opening, the Aviva has hosted 16 major events, including last month's hectic schedule of Rugby and Soccer fixtures and two sell out Michael Buble concerts. With the help of Greenstar, the Aviva Stadium is achieving outstanding recycling results and is well on the way to achieving its goal of zero landfill of recoverable resources.

GREEN KIDS!

We had a huge response to our Summer colouring competition, so we have brought it back by popular demand! Colour in this drawing and be in with a chance to win a €50 Voucher from our good friends at Smyths Toy Store.



Name:
Age:
Address:

Send your entry to Carol-Anne Heron at Greenstar Ltd, Unit 6 Ballyogan Business Park, Ballyogan Road, Sandyford, Dublin 18 before 31st January 2011. The Winner will be notified by post and the winning entry will feature on our website at www.greenstar.ie

